

The 12-Step Carpet Cleaning Process

Step 1: Pre-Inspection

Our certified technician will walk through your home with you to visually inspect the carpet. He will identify potential permanent stains and give you an evaluation of expected results.

Step 2: Safety and Area Protection

Our technicians will place "leak proof" drop cloths in entryways of your home or business and install corner guard systems to protect your walls and woodwork. A custom designed door protector will be installed to prevent energy loss as well as bugs intrusion, and wet floor signs will be posted to avoid any accidents.

Step 3: Commercial Pre-vacuum

Dry soil is removed by a thorough vacuuming. Removing dry soil is one of the most important steps in cleaning.

Step 4: Pre-spray

A preconditioning agent is applied to break down traffic area soil and general spots for a more thorough cleaning.

Step 5: Pre-spot

Difficult spots are pre-treated with special solutions to increase chances of removal.

Step 6: Pre-grooming

A professional carpet groomer is used to further loosen the soil.

Step 7: Soil Extraction and Rinse

The carpet is then thoroughly rinsed with a powerful truck mount extraction cleaning system without over wetting the carpet or leaving a sticky residue behind.

Step 8: Neutralizer

Every carpet that we clean is pH balanced so that there is no sticky residue left behind. This also leaves your carpet soft and fresh.

Step 9: Post Spot

Any spots or stains still remaining will get extra treatment with our many specialty spotting solutions.

* For longer carpet life and fewer permanent stain, be sure to have professional carpet protector applied to your carpet.

Step 10: Post Groom

Your carpet is groomed with a professional groomer so that the pile of your carpet is standing tall when we leave. Post grooming helps the carpet pile dry faster and in the right position.

Step 11: Speed Dry

High velocity professional air movers are placed on the carpet immediately after cleaning to promote faster drying.

Step 12: Post Cleaning Inspection

Our technician will walk through your home with you to point out the cleaning results to make sure that you are completely satisfied with our service performance.

*** Furniture Moving** (Preferred & Premium Package only)

Our preferred or premium package pricing includes moving sofas, chairs, tables and smaller items. Beds, dressers, and heavier pieces are left in place under our preferred pricing structure. One of our cleaning specialists can quote the exact cost of moving any heavier pieces.